

# Ardan

## contact details

### SALES ENQUIRIES

#### James Parsons - Europe, Middle East, Africa

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**T** +971 (0)50 718 5089

Monday to Friday (based in Dubai)

#### Sadie Dariane - Middle of East

**E** Sadie.Dariane@ardan-international.com

**T** +971 (0)54 244 9994

Monday to Friday (based in Dubai)

#### Leon Sears - Americas

**E** Leon.Sears@ifg-ltd.com

**T** +507 6485 1762

Monday to Friday (based in Panama)

#### Richard Le-Gallez - Asia

**E** richard.le-gallez@ifg-ltd.com

**T** +852 6971 0300

Monday to Friday (based in Hong Kong)

#### Liz Munyard - Regional Account Manager

**E** liz.munyard@ardan-international.com

**T** +971 (0)56 177 7484

Monday to Friday (based in Dubai)

/ Pre-sales related enquires

### Sales Support

**E** sales@ardan-international.com

**T** +44 (0)1624 638800

/ Terms of Business – setup/queries

/ Platform support and training

/ Platform demonstrations

### NEW BUSINESS

**E** newbusiness@ardan-international.com

/ New business applications or queries

/ Additional investment applications or queries

### TECHNICAL QUERIES

**E** technical@ardan-international.com

### INVESTMENT SERVICES

**E** investment.services@ardan-international.com

/ Investment services/dealing

/ Dividends

/ Corporate Actions

/ Dealing and settlements

### FEE ENQUIRIES

**E** fees@ardan-international.com

/ Fee payments

/ Fee query

/ Fee statement

### CASH

**E** Ardan.cash@ardan-international.com

/ Cash Deposit queries

/ Proof of Transfer

### SERVICING

**E** servicing@ardan-international.com

/ Existing portfolio queries

/ Change of adviser

/ Withdrawals and closures

### NEW ASSET REQUESTS

New assets should be requested within the online Platform trading screens by users with trading rights.

Follow up queries should be sent to:

**E** ardan.assets@ardan-international.com

### ASSET TRANSFER ENQUIRIES

**E** ART@ardan-international.com

/ Asset transfers

### PLATFORM ENROLMENT ENQUIRIES/ONLINE ISSUES

**E** enrol@ardan-international.com

/ Enrolments

/ Log-in queries

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Ardan International Limited, Royal Court, Castletown, Isle of Man, IM9 1RA, British Isles.

**T** +44 (0) 1624 638800 (Monday to Friday, 8.30am to 5pm GMT)

**www.ardan-international.com**

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